

| Ref # | Hits   | Search Query   | DBs   | Default Operator | Plurals | Time Stamp       |
|-------|--------|--|---|------------------|---------|------------------|
| S59   | 7572   | (online on-line live lived) near4 (support\$4 expert\$1 tutor\$1 help helper\$1 guid\$4) | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB           | OR               | OFF     | 2005/04/12 15:23 |
| S60   | 890060 | interact\$3 chat\$4 (instant near2 messag\$4) question\$3 answer\$4                      | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB           | OR               | OFF     | 2005/04/12 15:26 |
| S61   | 829672 | (web near2 (page site)) link\$1 url html   | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB           | OR               | OFF     | 2005/04/12 15:26 |
| S62   | 88     | S59 with S60 with S61  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB           | OR               | OFF     | 2005/04/12 15:27 |
| S63   | 2      | ("6144991").PN.  | US-PGPUB;<br>USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB           | OR               | OFF     | 2005/04/16 13:02 |
| S64   | 1      | ("6144991").PN.  | USPAT;<br>USOCR   | OR               | OFF     | 2005/09/12 18:32 |
| S65   | 2      | ((("6144991") or ("5819092"))).PN.   | USPAT;<br>USOCR   | OR               | OFF     | 2005/10/03 09:54 |
| S66   | 2      | (server expert list) and S65   | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/10/03 11:25 |

| Ref # | Hits  | Search Query  | DBs   | Default Operator | Plurals | Time Stamp       |
|-------|-------|---|---|------------------|---------|------------------|
| L1    | 113   | charg\$3 near4 (online near2 (help expert service))   | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/10/03 11:56 |
| L2    | 90    | charg\$3 near4 (online near2 (help expert service))   | US-PGPUB;<br>USPAT  | OR               | ON      | 2005/10/03 12:48 |
| L3    | 4501  | help near3 (topic section expertise)  | US-PGPUB;<br>USPAT  | OR               | ON      | 2005/10/03 11:28 |
| L4    | 0     | 2 with 3  | US-PGPUB;<br>USPAT  | OR               | ON      | 2005/10/03 11:28 |
| L5    | 0     | 2 same 3  | US-PGPUB;<br>USPAT  | OR               | ON      | 2005/10/03 11:28 |
| L6    | 2     | 2 and 3   | US-PGPUB;<br>USPAT  | OR               | ON      | 2005/10/03 11:28 |
| L7    | 1     | ("6871312").PN.   | USPAT;<br>USOCR   | OR               | OFF     | 2005/10/03 11:46 |
| L8    | 1     | ("6871322").PN.   | USPAT;<br>USOCR   | OR               | OFF     | 2005/10/03 11:46 |
| L9    | 1     | "5563805".PN.   | USPAT;<br>USOCR   | OR               | OFF     | 2005/10/03 11:47 |
| L10   | 1     | "5678002".PN.   | USPAT;<br>USOCR   | OR               | OFF     | 2005/10/03 11:47 |
| L11   | 15    | ("20020067372"   "20020122050"   "5563805"   "5678002"   "5765033"   "5862322"   "5940614"   "5978595"   "6128646"   "6170002"   "6233570"   "6604141"   "6615240"   "6687749"   "6691159").PN. | US-PGPUB;<br>USPAT;<br>USOCR                                      | OR               | OFF     | 2005/10/03 11:49 |
| L12   | 1     | charg\$3 with (online near2 (help expert))  | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/10/03 11:55 |
| L13   | 37127 | charg\$3 near4 ((help expert agent))  | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/10/03 11:57 |

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| L14 | 6       | 3 same 13   | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR | ON | 2005/10/03 11:57 |
| L15 | 1197    | (search\$3 with expert)   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:59 |
| L16 | 1404    | "707"/\$.ccls. and "705"/\$.ccls.   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:49 |
| L17 | 62653   | "707"/\$.ccls. or "705"/\$.ccls.  | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:49 |
| L18 | 479     | 15 and 17   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:50 |
| L19 | 1380305 | (cost price charg)  | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:52 |
| L20 | 305     | 18 and 19   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:52 |
| L21 | 0       | 20 and (707/1.ccls 707/2.ccls)  | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:53 |
| L22 | 117     | 20 and (707/1-5.ccls.)  | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:53 |
| L23 | 764104  | (search system).ab.   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:54 |
| L24 | 100     | 22 and 23   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:54 |
| L25 | 765785  | (help system).ab.   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:55 |
| L26 | 80      | 24 and 25   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:55 |
| L27 | 29056   | database.ab.  | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:55 |
| L28 | 33      | 27 and 26   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 12:55 |
| L29 | 37      | (search\$3 with expert).ab.   | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 13:04 |
| L30 | 20      | (search\$3 with expert).ab. and<br>(cost charg\$3 fee)                          | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 13:07 |
| L31 | 5       | ((search\$3 with expert).ab. and<br>(cost charg\$3 fee)) and "705"/\$.<br>ccls. | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 13:08 |
| L32 | 1123    | expert with (cost fee charg)  | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 13:10 |
| L33 | 4       | database same quer  | US-PGPUB;<br>USPAT  | OR | ON | 2005/10/03 13:10 |

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|-----|-------|---|-----------------|----|----|------------------|
| L34 | 72835 | database same (search\$3 or quer\$3)  | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:10 |
| L35 | 1404  | "707"/.cccls. and "705"/.cccls.   | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:27 |
| L36 | 750   | 34 and 35   | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:11 |
| L37 | 0     | 36 and ((expert\$3 same (charge\$1 fee\$1 cost) same interact\$4))  | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:13 |
| L38 | 16    | 36 and ((expert\$3 same (charge\$1 fee\$1 cost)))   | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:14 |
| L39 | 16    | 36 and ((expert\$3 same (charge\$1 fee\$1 cost))) and (interfac\$3 or interact\$3 or "gui" or browser)          | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:22 |
| L40 | 0     | 36 and ((experts same (charge\$1 fee\$1 cost))[ab])   | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:23 |
| L41 | 49    | database and ((experts same (charge\$1 fee\$1 cost))[ab])   | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:23 |
| L42 | 20    | database and ((experts same (user\$1 or client\$1) same (charge\$1 fee\$1 cost))[ab])                           | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:24 |
| L43 | 1412  | "707"/.cccls. and "705"/.cccls. ((expert agent help) same (charg\$3 fee) same search\$3)[ab]                    | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:30 |
| L44 | 0     | ("707"/.cccls. and "705"/.cccls.) and ((expert agent help) same (charg\$3 fee) same search\$3)[ab]              | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:31 |
| L45 | 2     | ("707"/.cccls. and "705"/.cccls.) and ((expert agent help) same (charg\$3 fee service cost) same search\$3)[ab] | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:34 |
| L46 | 49    | ("707"/.cccls. and "705"/.cccls.) and ((expert agent help) same (charg\$3 fee service cost) same search\$3)     | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:34 |
| L47 | 98    | ((expert agent help) same (charg\$3 fee service cost) same search\$3)[clm]                                      | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:36 |
| L48 | 1     | 46 and 47   | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:34 |
| L49 | 13    | ((expert agent help) same (charg\$3 fee cost) same search\$3)[clm]  | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:38 |
| L50 | 3023  | ((expert agent help) same (charg\$3 fee cost) same (search\$3 request\$3 ask\$3))                               | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:39 |
| L51 | 609   | ((expert agent help) with (charg\$3 fee cost) with (search\$3 request\$3 ask\$3))                               | US-PGPUB; USPAT | OR | ON | 2005/10/03 13:40 |

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| L52 | 18  | ((expert agent help) with (charg\$3 fee cost) with (search\$3 request\$3 ask\$3)).ab.  | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:43 |
| L53 | 30  | ((expert agent help) with (charg\$3 fee cost) with (search\$3 request\$3 ask\$3)) same (user near2 interface)                      | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:49 |
| L54 | 30  | 53 not 52  | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:43 |
| L55 | 322 | ((expert agent help) with (charg\$3 fee cost) with (search\$3 request\$3 ask\$3)) and ((user near2 interface) (web near2 browser)) | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:57 |
| L56 | 282 | 55 not 54 not 53 not 52 not 49   | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:52 |
| L57 | 19  | 55 and "715"/\$.ccls.  | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:58 |
| L58 | 609 | ((expert agent help) with (charg\$3 fee cost) with (search\$3 request\$3 ask\$3))  | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:57 |
| L59 | 24  | 58 and "715"/\$.ccls.  | US-PGPUB;<br>USPAT | OR | ON | 2005/10/03 13:58 |